

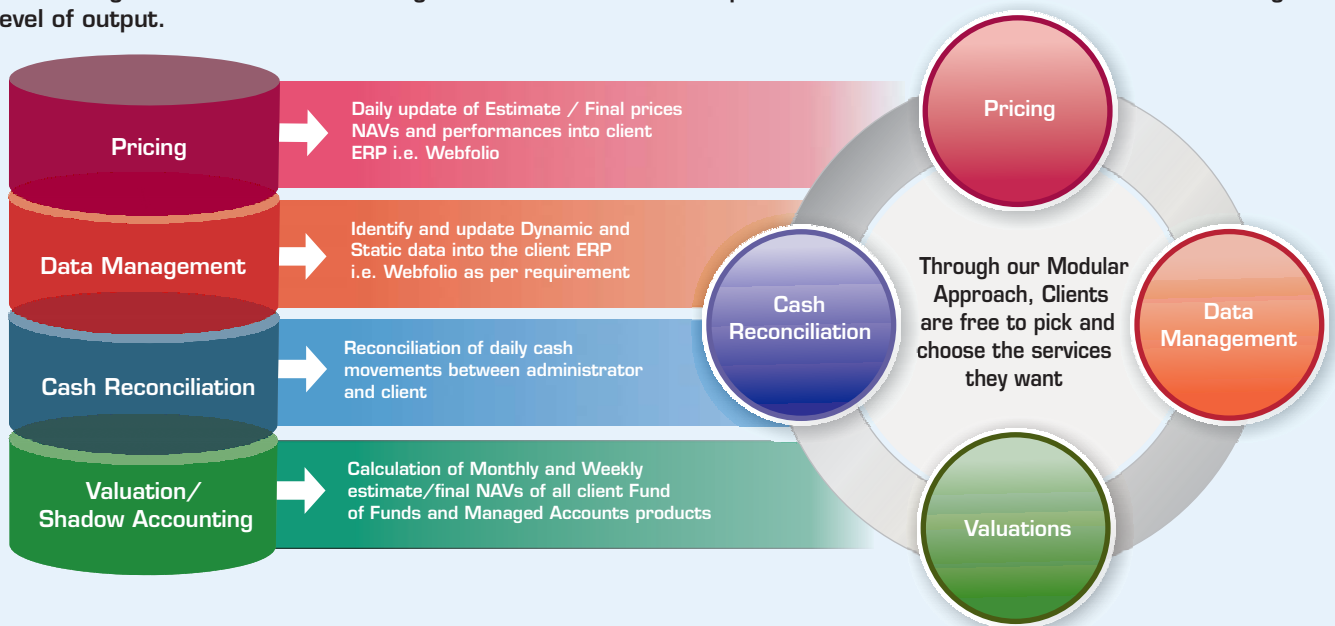
Best Outsourcing (Part of the Systems Plus Group) is an operational outsourcing service provider dedicated to the Alternative Investment community, offering customized solutions for its back and middle office operations.

Being a strategic vendor that has domain expertise, combined with leading edge technology and a large service capability, we can offer you a partnership with a bespoke approach that can simultaneously reduce costs.

Over the past two years Best Outsourcing has helped a Large Fund of Hedge Fund, based out of Geneva, achieve almost 70% cost savings by moving most operational processes off-shore and replacing back and middle office functions performed on-shore.

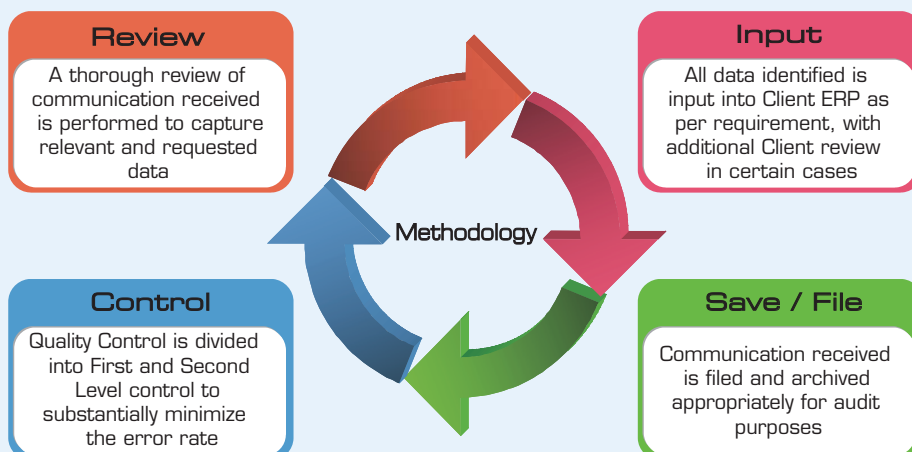
## Our Core Service Offerings ▶

As an experienced operational service provider, we understand that our clients' need to focus on their core competence of investment management and client servicing and hence we offer a unique combination of tailored services with the highest quality level of output.



## Our Process Methodology ▶

At Best Outsourcing, we follow a rigorous process oriented culture. Our processes are tried and tested but are flexible enough to be tailored to the client's needs while remaining always within a best practice model. The Process Methodology followed by us is ISO 9001:2008 compliant.



## Client Speak ▶

"It has been a pleasure working with Best Outsourcing over the years ..."

Today, Best Outsourcing is involved in all aspects of our operations, wherein over a 4 month period they even helped us move and are now managing most operational processes off-shore, replacing back and middle office functions within Fund Accounting previously performed on-shore.

Best Outsourcing is a true partner in every sense of the word and I am glad to have them as my trusted advisor and provider."

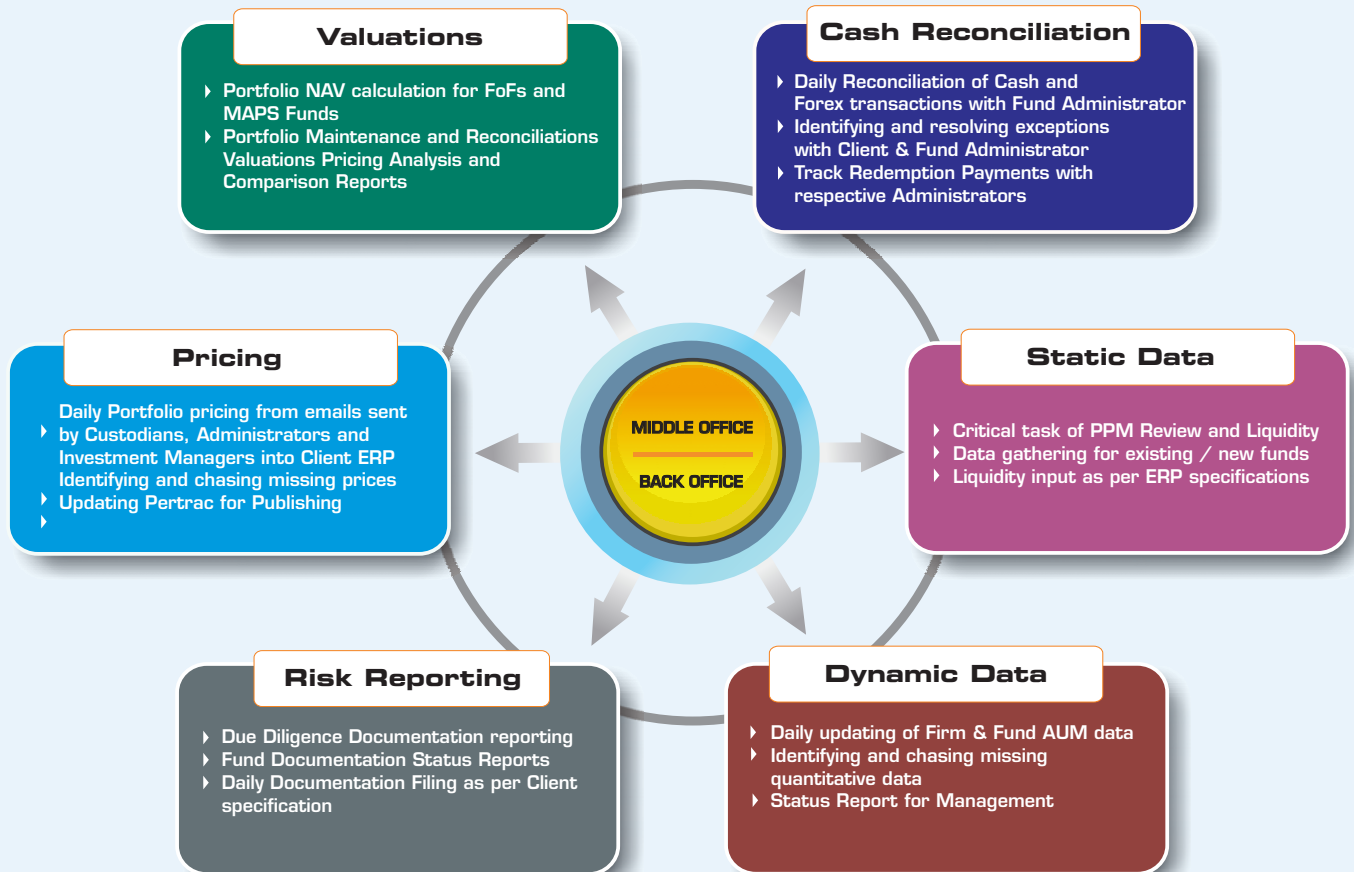
**Chief Operating Officer,**  
of a large Fund Of Hedge Fund,  
based out of Geneva

## Exceeding expectations

Our track record speaks for itself. We have delivered and successfully implemented business solutions for a large Fund of Hedge Funds, but still have the raw passion and customer intimacy of a small company.

## Our Complete Modular Offering ▶

With our complete modular offering, Best Outsourcing frees you to do what you do best. Make sound investment decisions that deliver performance to your clients without you having to worry about your day-to-day back and middle office operations



## Webfolio Support ▶

Our experienced and dedicated team also has the ability to build and support finance applications and carry out bespoke development and interfacing between existing as well as new systems

- Continuous interaction with vendor to get updates on the latest upgrades, releases and requested patches
- Controlled releases of new versions
- Extensive testing of all new versions or patches - on test Server
- Updating Testing procedure continuously
- Training from DST on new functionalities
- Answer queries related to Webfolio functionalities
- Resolve issues/bugs related to Webfolio (also solving the issue with vendor)
- Maintain Issue log using Help Desk tool
- Maintain Issue Manager



- Gathering and documenting requirements for all new enhancements requested by users
- Preparing related documents for management Impact Analysis, Cost, Approval form, etc
- Coordinating development with vendor
- Delivery and Testing of Enhancements
- Gathering requirements from the users
- Generate reports/view on Requestor
- Prepare excel templates to support the views if needed

**To know more on how we can help you, call Sapan Choksi on +91 22 61591 100 or email at [sapan.c@spluspl.com](mailto:sapan.c@spluspl.com)**

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